

Are you interested in solving real -world problems, designing things that help people, and working in a team where your ideas matter?

We're looking for an enthusiastic, curious Junior Designer to join our User - Centred Practice at Made Tech.

About Made Tech

Made Tech works with the public sector – organisations like the NHS, government departments, and local councils.

Our job is to help them improve digital services so that people across the UK can access them more easily, quickly, and safely.

Think things like:

- Booking a GP appointment online
- Applying for student loans or support for university or college
- Finding a place to rent and making sure it's safe and fair

We help design and build the services that make these things work better.

What the User-Centred Practice (UCP) does

Our team is made up of designers, user researchers, product managers and developers.

We work closely with people to understand their needs, frustrations and goals. We then design and improve services to make them easier to use.

This could involve:

- Speaking to users to learn what's working (and what's not)
- Sketching and prototyping ideas
- Testing designs with people
- Working with developers to bring the service to life
- Improving websites, apps and online services

What we're looking for

We're not expecting loads of experience.

We're interested in people who are:

- Curious and keen to learn
- Creative and full of ideas
- Good communicators
- Open-minded
- Interested in solving problems
- Able to work well with others

If you've ever looked at a website, app, game, process or everyday object and thought

"There must be a better way of doing this",

you might already be thinking like a designer.

Before Your Interview

Thank you for applying for the junior designer role at Made Tech.

At Made Tech, we recognise that interviews can feel a little daunting and that people think, learn and communicate in different ways.

To help everyone feel comfortable and prepared, we'd like to share some of the themes we'll be talking about during the interview.

We'll ask you about:

- Yourself, your interests and the things you enjoy doing
- What interested you about the Junior Designer role and Made Tech
- An idea for improving something that people use, do or experience every day
- A time you worked really well with other people
- Something you've made, built, designed, organised or created that you're proud of

There are no right or wrong answers.

We're interested in getting to know you, hearing your ideas, and learning a little more about how you think and work with others.

Most importantly, relax and be yourself 😊